

ATTACHMENT 21

DECLARATION OF BERNADETTE SEIGLER

BellSouth Self-Reported Type I System Outages
as Posted on BST's Change Control Site

Month & Year	BS EDI System		BS LENS System		BS TAG System	
	# Outages	Duration Range	# Outages	Duration Range	TAG	Duration of Outages
Aug-00	1	62 hours	4	1 hour	7	40 min - 4.5 hours
Sep-00			2	50 min		
Oct-00	1	2 hours	16	30 min - 9 hours	5	40 min - 5.5 hours
Nov-00	1	3 days	15	30 min - 7 hours	4	1 hour - 7 hours
Dec-00			26	30 min - 11 hours	5	30 min - 1 hour
Jan-01			14	30 min - 5 days	8	10 min - 7 hours
Feb-01	3	12 - 18 hours	17	30 min - 7 hours	17	10 min - 5 hours
Mar-01	5	4 - 63 hours	15	30 min - 8 hours	13	20 min - 2.5 hours
Apr-01	5	30 min - 26 hours	10	30 min - 6 hours	11	1 min - 16 hours
May-01	16	30 min - 10 days	11	30 min - 22 hours	2	10 min - 1 hour
Jun-01	3	4 - 69 hours (LNP related)	14	10 min - 23 hours 3 min	8	19 min - 69 hours (LNP related)
Jul-01	4	4 hrs 15 min - 3 +days	19	3 min - 3 hours 29 min	7	20 min - 13 hours
Aug-01	4	30 min - 4 hrs 45 min	10	4 min - 3 hrs	6	5 min - 20 hrs
Sep-01	0		14	5 min - 2 hours 5 min	6	13 min - 1 hour 30 min
Oct-01	0		6	10 min - 1 hr 24 min	6	30 min - 2 hr 20 min
TOTAL for 15 Month	43		193		105	
LENS/TAG: Issue not reported on sites by BST: June 4 through July 28 (date fixed by BST) UNE P orders received FOC Due Dates greater than standard interval of 0 or 1 day. We saw 3 - 5 day intervals on at least 40% of our UNE P orders which was incorrect = CR 0445. CR520 is for same problem which reappeared October 1, 2001.						
See BS Type I Systems Outage URL: http://www.interconnection.bellsouth.com/markets/lec/ccp_live/ccp_so.html						